



## EMAIL

New requests can be created automatically with the IMPACTxp email server

## WEB ENABLED

Full Help Desk access is available using standard web browser technology

## CUSTOMER SERVICE

IMPACTxp can be customized to ensure all calls to the Help Desk are handled quickly and efficiently

INPUT

## STREAMLINED ENTRY

Minimum information is needed to complete a 'streamlined request entry' into IMPACTxp

## HISTORY

All previous jobs at the premises can easily be interrogated

## POST CODE LOOKUP

Requests can be logged quickly and accurately using the Post Office Address file information

**COMPLETED REQUESTS  
PASSED FOR SCHEDULING...**